

Contract Management Review – Provider Contract Manager

Commissioner / Contract Manager:	
Directorate:	
Provider Name:	
Contract Name:	
Contract Value (per annum):	
Contract Term:	
Contract Expiry Date:	
Purpose of Contract:	

Contract Management:

Do you take part in contract management meetings? <ul style="list-style-type: none">• If YES, how often and what form do these take?• If NO, do you know how your contract is managed?	
Do you use Customer or stakeholder feedback to inform contract management? If so, how?	
Have the performance indicators / measures or	

contract requirements changed since the contract began? If so, how was this done?	
What works well and what, if anything, would you change about the way that the council manages this contract?	

Service Development:

Do you feel encouraged or able to redesign or innovate in the way that you deliver the commissioned service(s)?	
If so, please describe how this is achieved (eg commissioner relationship / contractual flexibility / contractual requirement, etc?)	
Do you feel engaged in helping the council to shape contracts and/or specifications prior to re-commissioning? Please say why.	

Provider / Supplier Management:

Does your organisation have any other contracts with the council?	
If so, do you know if the council shares information with the other contract owners / commissioners? How does this work? Would this be useful?	
Do you know how the work you do through this contract contributes to the council's aims?	
Describe your relationship with the commissioner / contract manager	

Any other comments:

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